## Laying the Foundation For Business Success Online In The New Economy

Website Marketing Strategies To Help You Grow Your Business Right Now

#### The Agenda

- The Reality of Owning a Small Business
- Understanding the "Who"
- Setting Up A Winning Website
- Communicating Clearly to Those Who Matter Most
- Leveraging Online Tracking Software





A unique Arizona based direct marketing firm that specializes in *building automated*Internet profit systems online for local and small businesses

#### Who's This Guy Brian??

- Co-Founder of Local Pulse Marketing
- Former Pro Baseball Player turned Internet Marketing Expert
- Student of Marketing Strong Direct Marketing Values
- Conversion Optimization Strategist Pet Peeve is Bleeding Ad Dollars
- Marketing Campaign Architect

#### **BREAKING NEWS!!!**

## Dunn and Bradstreet – The Largest Credit Reporting Business There Is -- Says...

'Of the small businesses that fail, 90% do so because of a lack of skills and knowledge on the part of the business owner.'

## One of the Major Areas of Weakness for Business Owners Today is Marketing

## Crash Course on the Basic Principles of Marketing

- Understanding Your Target Market
- Matching Your Message To Market
- Choosing The Right Media
- ✓ Test, Test, Test!
- ✓ Track Everything You Can
- **✓** Realistic Expectations

#### So What Does 'The New Economy' Thing Really Mean??

## The Realities of the New Economy

**ALL** Power Has

Turned to the Customer

### The Realities of the New Economy (continued)

## You Will Face A More Cautious Customer

### The Realities of the New Economy (continued)

Business Success in the New Economy

Will Be Earned, Not Given

### How To Benefit From The New Economy

- 1. Traditional Advertising Phasing Out
  - Less Traffic & Difficult to Track Results
- 2. New Technology = Internet & Software
  - Billions of people online every single day
  - Tremendous ability to track marketing online
  - Level playing field Anyone can compete & win in this game
  - Search marketing explosion
  - Connecting with a TON of new people

## Understanding The 'Who' Through Market Research

ALWAYS START WITH THE WHO

#### Uncover The Real Gold Through Market Research

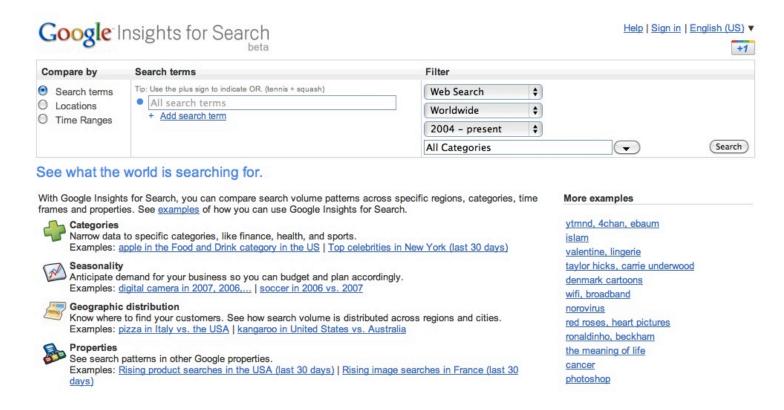
- 1. Keyword Research
- 2. Competitive Analysis
- 3. Then Recognize & Take Advantage of the Opportunities



## Getting Started With Your Keyword Research Online

- ✓ 1<sup>st</sup> Step Brainstorm Keywords What you would enter into Google to find your business?
- ✓ 2<sup>nd</sup> Step Leverage Online Keyword Tools
  - 1. Google Insights for Search
  - 2. Google Free Keyword Tool
  - 3. Google Suggest & Related Search

#### Google Insights for Search



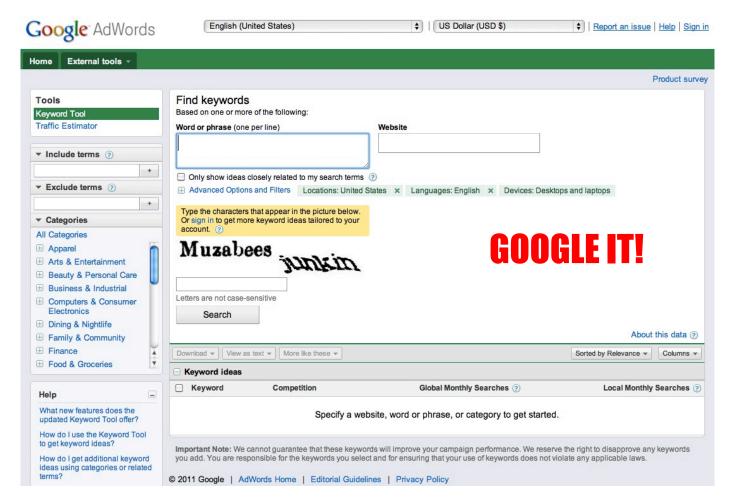
Insights for Search aims to provide insights into broad search patterns. Several approximations are used to compute these results. The Insights for Search map is intended for general analysis of volume patterns. Borders are an approximation and may not be accurate.

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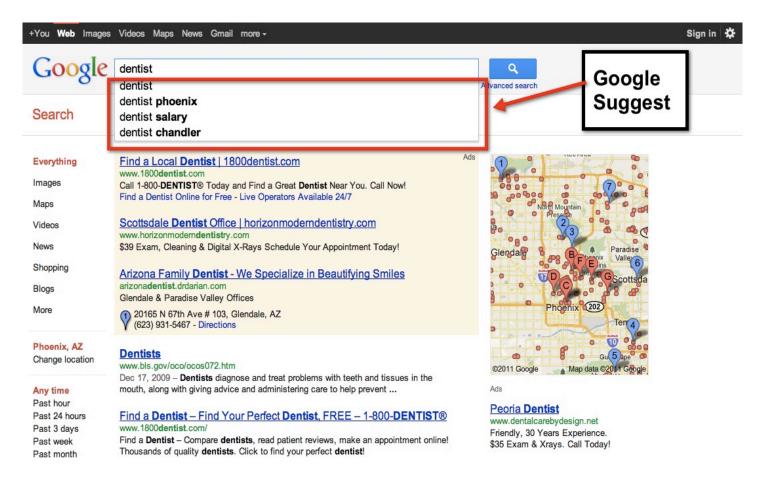
#### All Businesses Start Research Here: Trends & Geo Targeting Purposes

#### Google Free Keyword Tool



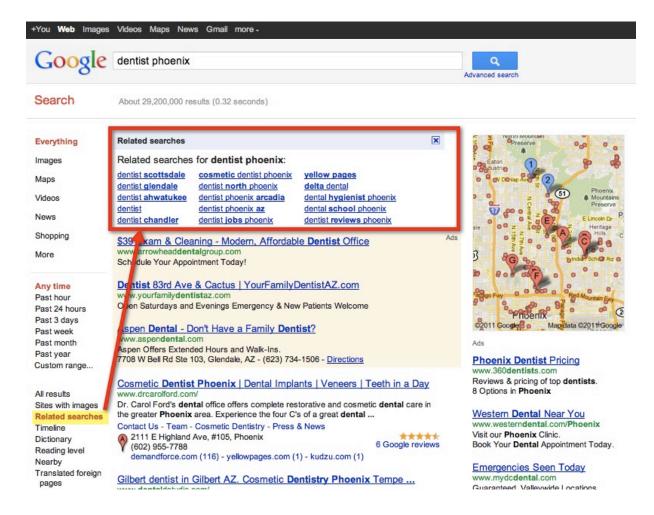
How Many People Search Specific Phrases on Google? and How Much Other Businesses Are Willing To Pay For Ad Space on Particular Keyword Phrases?

#### Google Suggest



Google Is Trying To Predict What You Will Be Typing Into The Search Engine Based On What Previous Searchers Have Typed In

#### Google Related Searches



Google Tool Suggesting Other Keyword Phrases That Are Related To The Keyword Phrase Being Searched

## Keywords Are the Anchors To EVERYTHING You Do Online!

- **✔** Choose Wisely
- ✓ Keep Your Eye Out For New Trends
- ✓\*Remember: If Your
  Targeting Local Include
  the City, State, Zip Code
  or Neighborhoods in
  your phrase



## Competitive Analysis: What We Need To Know

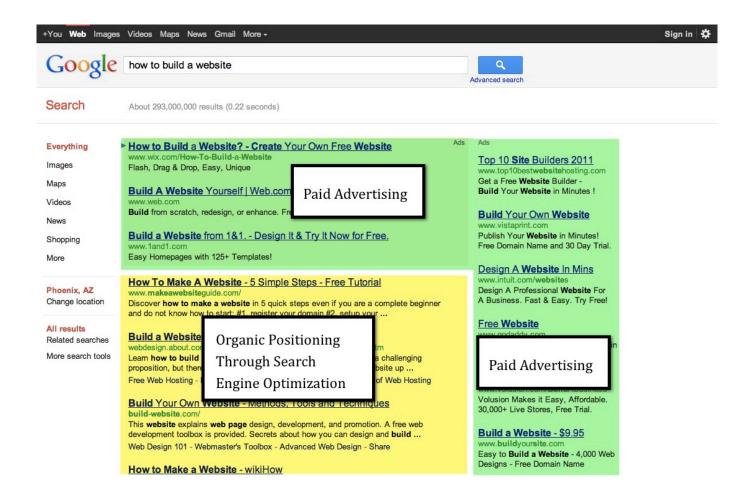
- Who Are Your Competitors Online? (offline competitors are not always your online competitors)
- How Strong Are Their Current Internet Marketing Campaigns?

(how good is their website as a marketing tool, are they doing backlinking, are they doing pay per click advertising, etc.)

#### **Competitive Analysis Tools**

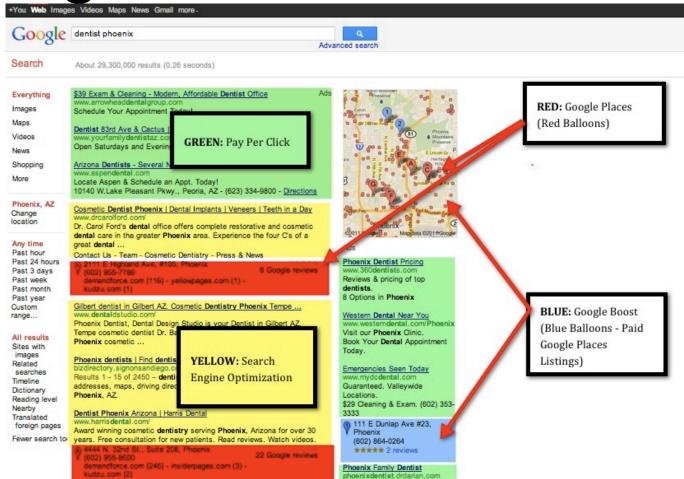
- 1. Google.com who is positioned on the keywords you want to be positioned on?
- 2. WebsiteGrader.com See how well your competitors' websites please the search engines
- 3. MajesticSEO.com See the backlinking / SEO Activity of your competitors

#### Google.com → Non Local



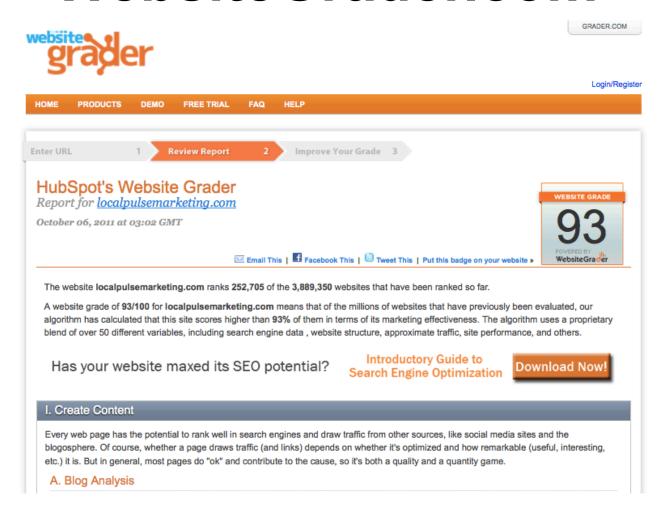
2 Different Places to Show Up On Google → Understand Who Is Advertising Where – Natural Search or Paid Search

#### Google.com → Local Search



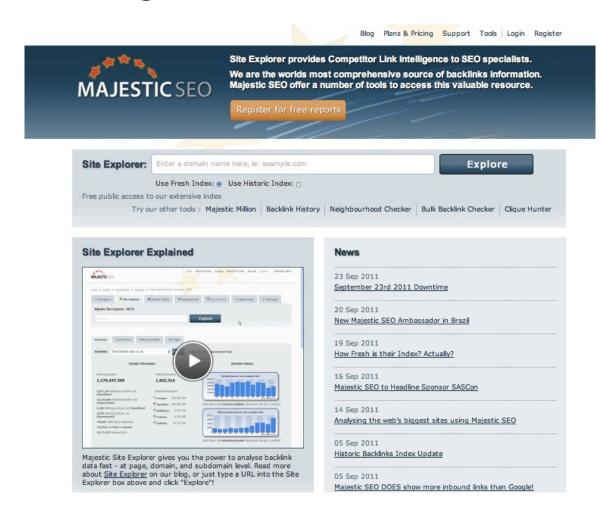
4 Different Places to Show Up On Google → Understand Who Is Advertising Where – SEO, PPC, Google Places or Google Boost

#### WebsiteGrader.com



Not an end-all-be-all tool but gives you a good idea of what the major search engines see and think about any website

#### MajesticSEO.com



See Your Competitors' Backlinking Activity

## Now that You've Gathered All of your Data, Its Time To Analyze the Data

### Important Questions To Consider When Trying To Understanding Your 'Who'

- ✓ Who would be your ideal client/
  customer?
- ✓ Who has actually purchased from you lately?
- ✓ How often do they purchase from you?
- ✓ Which customers spend the most with your business?

# VERY IMPORTANT You Don't Need A Million Tourists At Your Site, You Need 1,000 Buyers

#### Now Ask Yourself These Questions...

- ✓ What are their Pains?
- ✓ What Problems do you help them solve?

#### **Market Research: Action Plan**

- ✓ Keyword Research Select Keywords to Target for Internet Campaign
- **Competitive Analysis** Who is Your Competition Online?
- ✓ Decide Which Online Strategies Offer Best Possible Return On Investment Specifically for your Business

## Understanding the Goal of Your Website

What is the action you want your website visitors to take when they land on your website?

#### # 1 Reason Why Websites Fail

No Clear Goal In Mind

#### **Question For You...**

What is the EXACT action you want your website visitors to take when they land on your site?

- ✓ To Get A Phone Call
- ✓ To Get An Opt In For More Info
- ✓ To Have Someone Buy Something From Your Website



#### **Example: Most Wanted Response Here Is A Phone Call**



### Coming Up With The Goal Of Your Website: Action Plan

✓ What is the EXACT action you want your website visitors to take when they land on your website? This should lead to the next phase of your sales cycle Now That You Know 'Who'
You Want To Target In Your
Campaign & What Specific
Pains, Problems, Obstacles,
Frustrations They Are
Dealing With...

# Next Step: <u>Communicate In</u> <u>Easy-To-Understand Language</u> Exactly How You Can Help Them Solve Their Problems

## The Key To Making This Marketing Thing Work is CLEAR COMMUNICATION

#### What Does That Mean?

You Deliver An Offer To The Prospect and They Act On The Offer Because They Understand Exactly What They Will Be Receiving and Fits Whatever They're Looking For

= Problem Solved

#### Clear Communication Example

#### **Proof That Local Internet Marketing Works**

2 Local Businesses EXPLODE Their Leads & Sales When They Take The BIG Leap Online





#### Grab these 2 case studies while you can...

Inside these complimentary, ground-breaking PDF reports, our search engine marketing experts reveal;

- ✓ Exactly how a relatively new Local Air Conditioning and Heating company generated a 454% ROI in just 2 ½ months of Internet marketing
- How this same Local HVAC company brought on <u>56 New Clients</u> in the same time period mentioned just above
- The HUGE impact of driving cost per lead down in an extremely competitive real estate market (We literally DOUBLED the number of targeted leads for the same exact price)
- How important tracking is for the overall success of ANY LOCAL BUSINESS
  marketing campaign (if you don't believe me... put your name and email in the form
  to see for yourself)
- ✓ The specific strategies used to produce these incredible, life-changing marketing results (YOURS ABSOLUTELY FREE!)



### How To Communicate With Those Who Need You The Most

- Easy-To-Understand Language Which Probably Means Not In Your Industry Jargon
- Communicate Your Message Through Social Proof Happy Customers Will ALWAYS Be More Believable To Your Prospects Than You
- Choose the Right Media Where Do They Get Their Information?

#### REMEMBER...

### Give Them What They Want, Not What You Want Them To Have

### Setting Up Your Business Website To Win

Website Architecture, Navigation & More...

#### Your Website Is A Marketing Tool So Use It As One

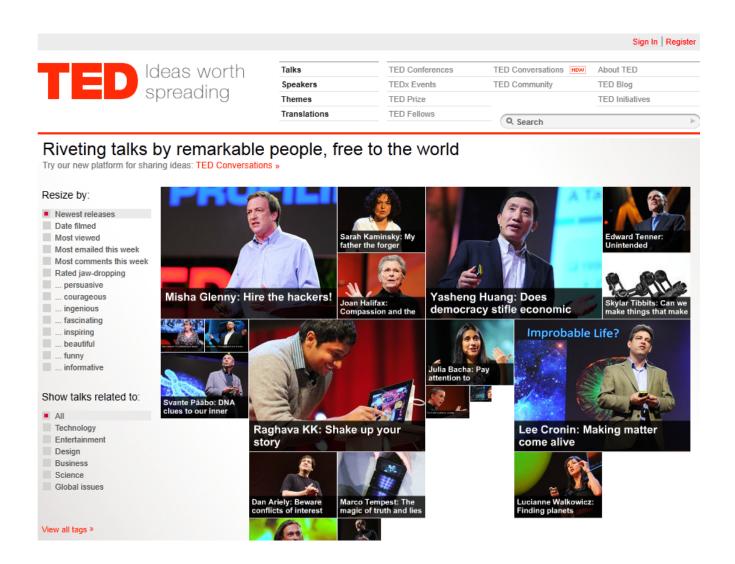
### 2 Critical Concepts For Website Success

#1: Keep the Search Engines Happy

#2: Keep your Website Visitors Happy



#### What We Humans See Online



#### Making The Humans Happy

- √ Virtual Handshake → 1<sup>st</sup> Impressions Matter
- ✓ Think about the End User Experience → Easy Navigation & Good Quality Content
- **✓ Position Yourself as the Expert in the Market**
- **✓** Educate, Educate

#### Structuring Your Website The Right Way

- ✓ Architecture
- ✓ Navigation
- ✓ Page Layout



Remember, Google says it's their Mission to: "...Organize the worlds information and make it universally accessible and useful."

#### What The Search Engines See

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- O
Source of: http://www.ted.com/ - Mozilla Firefox
File Edit View Help
<!DOCTYPE html PUBLIC "-/W3C//DTD XHTML 1.0 Transitional//EN" "http://www.w3.org/TR/xhtml1/DTD/xhtml1-transitional.dtd">
<a href="http://www.w3.org/1999/xhtml" xmlns:fb="http://www.facebook.com/2008/fbml" xml:lang="en" lang="en">
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<link rel="stylesheet" type="text/css" media="screen" href="/css/browse-list.css?1315951910" />
<link rel="stylesheet" type="text/css" media="screen" href="/css/live-conversation.css?1315951910" />
<!-- [if 1t IE 71>
        k rel="stvlesheet" href="/css/ie.css?1315951910" media="screen" />
<![endif]-->
<script type="text/javascript">//<![CDATA[</pre>
var djConfig = {
        isDebug: false,
        baseRelativePath: '/js/dojo/'
//11></script>
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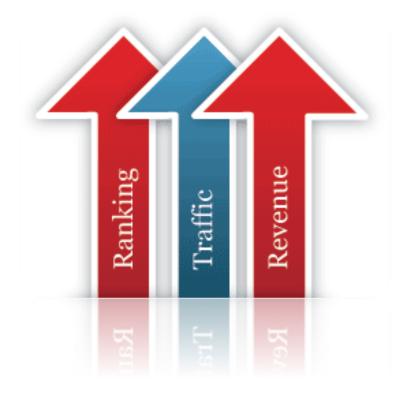
#### Making The Search Engines Happy

#1: Search Engine Algorithms are a Secret & are Constantly Changing

#2: Building a Good Relationship with the Search Engines is Imperative = Must Continue to Serve Your Market Online to Continue to Get Rewarded with Good Search Engine Rankings

### IMPORTANT ON PAGE WEBSITE OPTIMIZATION

To Give You The Best Chance Of Generating New Business Online (Pleasing The Search Engines)



### CONTENT IS KING (Pleasing Search Engines & Humans)



Creating Unique Quality Website Content That Attracts More Targeted Prospects & Potential Clients

#### **Types of Website Content**

• Web Pages Blog Posts **Text** • Website Welcome Video Testimonials Videos • Demonstration Videos • Facebook Badges • Twitter Feeds Social Interviews MP3 Downloads Audio Headshots Product / Service ImagesConnect with Target Market's Emotions

### Take Your Website & Marketing To The Next Level

#### Automate As Much As Possible Let Your Website Do A Lot Of The Heavy Lifting For You

### Setting Up Your Website To Win: Action Plan

- ✓ Setup Website Architecture, Navigation and Page Layout
- ✓ Implement Proven On Page Search Engine Optimization Techniques
- ✓ Create Unique Quality Content

#### Tracking Website Activity Tells You Exactly What To Do Next

Leveraging Website Analytics = Working Smarter, Not Harder

#### Website Tracking = Web Analytics

 The Act of Collecting, Analyzing, Measuring and Reporting

- You get to know:
  - ✓ Search Engine Traffic
  - ✓ Number of Pages Viewed
  - ✓ Number of Unique Visitors

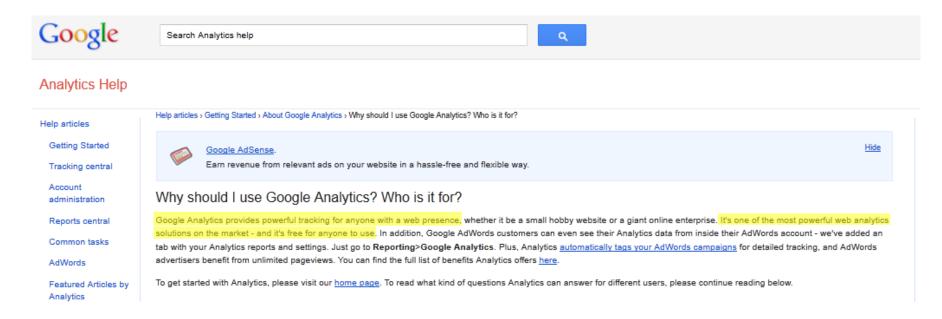


#### Website Analytics Continued...

- ✓ What Terms or Keywords
  They Searched Exactly
- How Long They Stayed on Your Website
- **✓ Repeat Visitors**
- ✓ Where the Visitor is Located Around the World
- Most Popular Pages Visited
- ✓ And a Whole Lot More....



#### Why Google Analytics?



"Google Analytics provides powerful tracking for anyone with a web presence... It's one of the most powerful web analytics solutions on the market – and <u>it's free for anyone to use</u>."

### Tracking & Analytics: Action Plan

✓ Setup Website Tracking (ie:
Google Analytics)

✓ Trackable Phone Numbers on Website

### Winning In The New Economy: Action Plan

- ✓ Understanding The Who Keyword Research & Competitive Analysis
- Establishing The Goal Of Your Website
- ✓ Clear Communication How Can You Solve Your Target Market's Problem(s)
- ✓ Setting Up Your Website To Win –
  Pleasing Both The Search Engines &
  Website Visitors
- ✓ Tracking & Analytics Website Analytics and Trackable Phone #'s

#### Special Thanks To...



